Attachment 1

| Credit Card | Mar-20 | M to M Difference | | Y to Y Difference | |
|---------------------------------|--------|-------------------|--------|-------------------|--------|
| Effective Cards (mil.) | 48.32 | 0.30 | 0.62% | 3.76 | 8.44% |
| Active Cards (mil.) | 32.16 | 0.12 | 0.37% | 2.27 | 7.59% |
| Revolving Balance (NT\$ bil.) | 109.6 | -1.2 | -1.08% | -0.6 | -0.54% |
| Retail Sales Amount (NT\$ bil.) | 228.2 | 9.8 | 4.49% | -10.8 | -4.52% |
| Delinquency Ratio (%) | 0.24 | 0.01 | | 0.02 | |

Attachment 2

| Cash Card | Mar-20 | M to M Difference | | Y to Y Difference | |
|--|--------|-------------------|--------|-------------------|--------|
| Effective Cards (mil.) | 0.36 | -0.01 | -2.70% | -0.02 | -5.26% |
| Total Balance of Cash Card Loans (including non-accrual amounts) (NT\$ bil.) | 15.5 | 0.1 | 0.65% | -1.2 | -7.19% |
| Delinquency Ratio (%) | 1.003 | -0.175 | | 0.116 | |

Attachment 3

| Electronic Stored Value Card | Mar-20 | M to M Difference | | Y to Y Difference | |
|------------------------------------|--------|-------------------|--------|-------------------|---------|
| Effective Cards (mil.) | 130.22 | 1.20 | 0.93% | 18.30 | 16.35% |
| Retail Sales Cards (mil.) | 11.98 | -0.99 | -7.63% | -3.03 | -20.19% |
| Retail Sales Amount (NT\$ bil.) | 6.47 | 0.28 | 4.52% | -0.9 | -11.97% |
| Balance of Stored Value(NT\$ bil.) | 10.47 | -0.04 | -0.38% | 1.0 | 10.21% |

Attachment 4

| Electronic Payment Institutions Business | Mar-20 | M to M Difference | | Y to Y Difference | |
|--|----------|-------------------|---------|-------------------|---------|
| the Number of Users (millions of personal) | 7.90 | 0.39 | 5.19% | 2.96 | 59.92% |
| Mothly Collecting & Making Payments as An Agent Volume (NT\$ mil.) | 3,500.73 | 721.34 | 25.95% | 238.04 | 7.30% |
| Mothly Transferring b/t E-payment Accounts Volume (NT\$ mil.) | 1,948.07 | -248.57 | -11.32% | 1,454.9 | 294.98% |
| Mothly Accepting Stored Value Volume (NT\$ mil.) | 4,543.57 | 367.03 | 8.79% | 3,280.3 | 259.67% |
| Balance of the E-payment Accounts (NT\$ mil.) | 1,961.31 | -122.23 | -5.87% | 927.01 | 89.63% |